

THE LUCINDA BROWN GALLERY

EXPRESSIONS OF SERENITY WITH SPACE FOR THE IMAGINATION

TERMS & CONDITIONS

All orders are accepted upon, and subject to, the following terms and conditions.

When you place an order with Lucinda Brown Gallery you are entering into a legally binding contract. You are also declaring that you are at least 18 years of age.

1. Statutory Rights.

Your statutory rights are not affected by these terms and conditions.

2. Delivery.

2.1 Lucinda Brown Gallery will endeavour to ensure that all artworks are delivered within 28 days of order date. However, special commissions may take longer and are subject to individual requirements.

2.2 Each order will be deemed as a separate contract.

2.3 Lucinda Brown Gallery reserves the right not to accept orders from certain countries or to despatch goods once funds have cleared.

Please email us to check before placing international orders as shipping charges will vary.

2.4 For international orders the customer is responsible for any duty or customs charges placed on the artwork by the authorities of your country.

3. Price and Artwork Details

3.1 All prices quoted by Lucinda Brown Gallery are in pounds sterling and exclude carriage.

3.2 Images on the website are for example only, due to the unique and individual nature of each artwork. Adding images after each sale is not practical. The quality, size and materials used are consistent with images shown.

For up to date images of pieces available, please email Lucinda Brown.

4. Returns Policy

4.1 In accordance with the Distance Selling Directive (2000) you may cancel your order within 7 working days of delivery. This period commences from the day after the goods have been received. A full refund will be made within 30 days of the cancellation date. This refund will include the separate cost of delivery and packaging charged to you. You are required to contact Lucinda Brown Gallery by email to obtain a returns number. The effective date of cancellation is the date on which the notice is sent.

4.2 If you are not entirely satisfied with any artwork purchased from Lucinda Brown Gallery, or your delivery arrives damaged you must advise us within 7 working days and post it back to us within 30 calendar days. The cost of carriage and insurance is your responsibility.

4.3 Refunds for any other reason are at the discretion of Lucinda Brown Gallery management.

5. Privacy

5.1 All information is upheld with the strictest confidence. We will not disclose your details to any third party.

5.2 Any information which is collected is done so in compliance with the Data Protection Act 1998.

5.3 Lucinda Brown Gallery does not sell, trade or rent your personal information to others.

6 Information we collect and how we use it.

6.1 We collect information from orders placed by customers. This information includes shipping and billing (if different) name, address, email address and telephone number.

6.2 Other information can be collected from our mailing list. This is used to send you information about exhibitions or new artworks and collections you may be interested in. You may opt out of this service at any time.

6.3 payment details for online sales are not held on any inhouse electronic data base we use Paypal as our preferred payment acquirier.

7. General Terms

7.1 Under no circumstances may you distribute, modify or re-use any of the content without permission.

7.2 Links to third parties may be added to our site. Please be aware that we will not be held responsible for any content that appears on same. Privacy policies and any views or practices they may have.

7.3 The construction, validity and performance of any contract shall be governed by the laws of England.

8. Force Majeure

8.1 In the event of any happening beyond the control of Lucinda Brown Gallery or it's supplies such as civil disturbance, strikes etc. Lucinda Brown Gallery reserves the right without any liability to extend the contractual date for delivery or terminate the contract in whole or in part.